



## RETURN FORM

1. COMPLETE THIS RETURN FORM  
If you wish to return or exchange your Feraggio's, please complete this form and include it with your return shipment.

2. REPACK  
Please make sure that the items you wish to return and this Return Form are included with your return shipment.

3. SHIP  
Send a mail to [customercare@feraggio.com](mailto:customercare@feraggio.com) to ask for a return label.

### INFORMATION

FULL NAME:

.....

COMPANY (IF INVOICED TO A COMPANY):

.....

ADDRESS:

.....

CITY:

ZIP CODE:

.....

PROVINCE/STATE:

COUNTRY:

.....

PHONE:

EMAIL:

.....

INVOICE NO.:

INVOICE DATE:

.....

### RETURN

Please note returns are only possible for unused and undamaged products and they have to be returned in their original packaging and in then original black Feraggio shipping box.

COLOR:

10CM / 7.5CM:

SIZE:

REASON:

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01 - Did not meet expectations

03 - Not satisfied

05 - Wrong item sent

Choose one:

Other:

02 - Didn't fit

04 - Didn't want/changed mind

06 - Damaged

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### EXCHANGE

If you request a replacement in size or heel height, please specify them here. We will contact you when we receive your package to be sure of your choice/exchange.

COLOR:

10CM / 7.5CM:

SIZE:

OTHER SPEC.:

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If you have any other questions regarding your return, please contact our customer services at [customercare@feraggio.com](mailto:customercare@feraggio.com) or by telephone at +31 (0)20 822 80 29 (Monday to Friday 9AM till 6PM GMT)